



No: BSNLCO-FICM23 (11)/1/2020-FIN CM

DT 13.11.2024

To  
All Heads of Territorial Circles & Metro Telephone Districts,  
Bharat Sanchar Nigam Limited

Sub:- Settlement of Claims recoverable from DoT on account of providing Mobile Telephone Service Connections to DoT Officers/Officials Working/Retirees up to the year 2023-24.

Ref:- 1. This office letters of even no Dt. 18/01/2023, 05/04/2023, 05/07/2023, 27/09/2023, 11/12/2023, 22/04/2024, 28/05/2024, 10/07/2024, and 03.09.2024 followed by Email Dt 16/05/2023, 31/05/2023, 17.01.2024 and 04/11/2024.

2. Letter No. BSNLCO-COMN/11(26)/4/2020-CS\_CSC n RN CFA dt 06/05/2024, 24/05/2024 and 17.09.2024 issued by PGM (CS-CSC & RN) CO BSNL.

Kindly refer to the letters, reminders & emails mentioned under references above vide which instructions were issued to coordinate with the concerned CCA office for DoT claims verification and reconciliation for the Service Telephone Facilities (Including Mobile) provided to DoT officers/officials and to get the claims settled as per the instructions issued by DoT vide it's circular No. 32-2/2020-PHP Dt 19/08/2021 (copy of letter attached).

All the circles were requested to provide the upto date status of amount recoverable from DoT but even after repeated reminders and emails, current status has not been received from the Circles except West Bengal, CTD, NE-1, Karnataka, Tamilnadu, Haryana and UP(west) Circles. As per the details provided by Circles, claims for Rs. 12.62 crore upto 31.12.2023 have been raised for the GSM service connections by the circles to DoT officer/officials (Annexure -A). However as per report received, nothing has been recovered by any of the circle out of the claims/invoices of Rs. 12.62 crore, which clearly indicates that Circles are not making desired efforts for claiming, reconciling & recovering the BSNL dues from concerned offices/units of DoT.

Multiple reminders have been issued by this office for verifying, pursuing & realizing the BSNL dues wherein it was also conveyed that "the claim for the GSM Postpaid facilities provided to DoT officers/officials from 01.10.2000 onwards will be settled by the Circles with concerned DoT offices/CCA units directly.

DOT has requested to CGCA New Delhi, Vide it's letter dated 08.04.2024, to direct all the concerned CCA offices to complete the verification process at the earliest. DoT has also conveyed to provide all the requisite information to respective Circle Level Committee formed by CCAs for verifying the details of service Telephone connections to DoT. This includes mobile service connections also.

In view of above, Circle Heads are requested to kindly look into the matter personally and to direct nodal officers & concerned PGM/GM-CM of Circle Office to continuously pursue for GSM claims also with concerned CCA offices for expediting the verification of the details which might have submitted to CCAs by the Circles and also to submit the balance details, if any, for early realization of the payment by DoT.

Circles are requested to arrange to provide GSM claims verification status mentioning therein the total claimed amount as on 31.10.2024, verified by CCA/DoT, amount realized and amount balance etc. A progress report in this regard may kindly be submitted to this office through e-mail id to [dgmrmcm@bsnl.co.in](mailto:dgmrmcm@bsnl.co.in) latest by 20.11.2024 for further review by the higher authorities.

  
( Sunil Kumar )  
PGM (Finance-CM)

Copy to:- 1. All IFAs of Territorial Circles & Metro Telephone Districts, for information and immediate necessary action.  
2. PGM (IA), BSNL CO ND  
3. PGM (F-CFA) CO BSNL ND.

Claims Recoverable from DoT for providing GSM Telephone Services to DoT Officers/Officials/Retirees.

Circle	Claims upto 31.03.2022	for the year 2022-23	For the year 2023-24	2024-25 (upto 30.09.2024)	Gross
Madhya Pradesh	4885253	226233	9274		5120760
Chattisgarh	1269459	137529	107793		1514781
Gujrat	4329623	88451	0		4418074
Maharashtra	3482719	168914	100754		3752387
A&N	208145	0	0		208145
West Bengal	199643	7440	351		207434
Kol TD	4442371	104891	148508	129758	4725528
NE-1	2372720	119323	97261	39648	2628552
NE-2	843986	0	0		843986
Assam	2163981	74340	49610		2287931
Bihar	3288726				3288726
Jharkhand	2472100				2472100
Orissa	4562110	177650	156143		4895903
Andhra Pradesh	2656665	132755	98167		2887587
Telangana	6222594	196899	159291.94		6578593
Kerala	3104153	138434.65	73723		3316311
Karnataka	4950187	346424	298351	147379	5742341
Tamilnadu	1308019	46294	39648		1393961
Chennai TD	11331708	645760	445220		12422688
Haryana	5441762	152128	113205	41057	5748152
Himachal Pradesh	2489068	128060	47974		2665102
J&K	3152892	129507	62849		3345248
Punjab	8931421	233305	127165		9291891
Rajasthan	10942853	543891	483392	236530	12066666
UP-East	11440726	431829	241958		12114513
UP-West	8361442	435766	386584	165412	9343204
Uttaranchal	2656974	12706	13828		2683508
Total	117511300	4678529.65	3261049.94	759784	126210664

As per email dt 30.10.2024 claims recoverable upto 31.03.2022 is Rs. 4329623 and for 2022-23 it is Rs. 88451 and no details provided for year 2023-24 and 2024-25

As per email dt 30.10.2024 revised claimable amount upto 31.03.2022 is rs. 199643 Revised status as per email dt 01.11.2024 Revised status as per email dt 06.11.2024

Revised status as per email dt 01.11.2024 Revised status as per email dt 30.10.2024 Revised status as per email dt 01.11.2024

Revised status as per email dt 05.11.2024